

## Not enough room in your bin each week?

Excess waste can be taken to the Broken Hill Waste Management Facility OR you can pay for a second General Waste collection service.

Large volumes of general waste (over 1 tonne) will attract a fee.

DO NOT present Green Waste Bins or non Council issue bins for General Waste collection at the kerbside as they will not be collected.

Green Waste Bins used for general waste will be removed from the property due to misuse.



## Unable to wheel your bin out?

There is a service available for residents unable to place their bin on the kerbside due to a disability or medical reasons.

The garbage truck driver will collect the bin from inside of the property for emptying each week.

Please contact Customer Relations on 8080 3300 if you require further information.

Council offers a range of services to our community.

Don't forget to 'Like' us on **Facebook** to keep up to date with what is happening across Council and in the City.

240 Blende Street  
PO Box 448  
Broken Hill NSW 2880  
Phone 08 8080 3300  
Fax 08 8080 3424  
council@brokenhill.nsw.gov.au

**BROKEN HILL**

CITY COUNCIL

[www.brokenhill.nsw.gov.au](http://www.brokenhill.nsw.gov.au)

A GUIDE TO  
YOUR WEEKLY  
GENERAL  
WASTE  
COLLECTION  
SERVICE

**BROKEN HILL**

CITY COUNCIL

AUSTRALIA'S FIRST  
HERITAGE LISTED CITY



## Reduce, Reuse, Recycle

Use the weekly General Waste collection service as a last resort - Reduce, Reuse, Recycle first.

**Reduce** waste by placing all green waste and food waste in the Green Waste Bin with the **bright green lid**, compost or worm farm.

**Reuse** household items by dropping them off to second hand shops.

**Recycle** at the Broken Hill Waste Management Facility or private facilities around town.

The remaining items (such as used nappies and the like) can be placed in the General Waste Bin for collection.



## Collection Day

Contact Customer Relations on 8080 3300 to find out the collection day for your area.

## Collection Times

Place your bin on the kerbside prior to 6am on your collection day. Generally household bins are collected between 6am and 2pm.

## Public Holidays

Collections start earlier so please ensure you place your bin on the kerbside the night before your collection day.

## Placing Your Bin Out

Place your bin on the edge of the kerb with handles and wheels towards your house.

Make sure there is a distance of 1m from any tree or vehicle.

## Over Full Bins

Over full bins create a litter problem for the community and at times can prevent the lifter from tipping the bin into the truck.

If your bin is so overfull that it cannot be emptied, it will not be collected until the excess waste is removed.

## Damaged/Stolen Bins

If your bin has been damaged or stolen, please contact Council to make arrangements for maintenance or replacement.

Bins that require replacement due to wear and tear do not attract a replacement fee.

## If Your Bin Has Not Been Collected

Ensure your bin was put out on the correct day and time, facing the right direction, clear of obstructions and not over-full. If this was correct, please phone Customer Relations on 8080 3300 **after 2pm** to arrange collection.

Your missed bin will be scheduled for collection within 2 days of lodging your request.